



March 1, 2004

Ms. Honey Leveen, LUTCF, CLTC  
8402 Concho St  
Houston, TX 77036

Dear Honey,

The ACSIA All-Star Conference in Houston is a memory and I'm still receiving calls from Agents expressing their appreciation of your time with us. Of course this is in addition to the very positive comments I heard during the meetings. You were an inspiration – something we all need now and then.

Your messages, evident in your personal stories, were important to us all. Your passion, experience and in-depth knowledge are a rare combination. The Agents always seem to get the most from those who have "been there, done that," and you have a wealth of LTC experience to draw from.

Thank you again for your attendance and willingness to share your wisdom, caring and zeal for a profession we all call our own.

Sincerely,

A handwritten signature in black ink that reads 'T. M. EATON' in a stylized, cursive font.

Tom Eaton  
President